

A Quantified Model for Assessment of Drivers of Acquiring Green Buildings by Potential Clients

Abstract

In the context of an ongoing crisis related to climate change resulting from human activities as well as global attempts to reverse or mitigate this process, the role of sustainable buildings is of utmost importance. Although This study is a part of the continuous effort to investigate the attitudes of potential clients toward Green Buildings (GB) from the drivers' point of view. The proposed study developed a quantified model for assessing the drivers in the context of a developing country, thus, filling the gap in the field. The methodology adopted in this study is of a mixed nature and is based on (a) an extensive literature review aimed to identify some of the most influential drivers in the international context, and (b) an analysis of primary data collected via a survey among the general population (potential clients) to understand their perceptions regarding the identified drivers (factors). Various factors that may trigger potential homebuyer's purchase intention were combined and presented in a form of a conceptual model. The structural equation modeling technique, which combines factor analysis and multiple regression, was applied to carry out the analysis of the obtained data. This is the primary technique to examine and quantify the relative influence of latent variables on the measured phenomena. The results of the study indicate that the "client's environmental concern" has the highest impact on the attitude toward purchasing GB ($\beta=0.7812$). In turn, "marketing and promotion" efforts (especially promotional events and a word of mouth) were found to be the highest and second impact to intention to purchase ($\beta=0.7402$) and attitude toward purchasing ($\beta=0.6617$) "Client's awareness and knowledge" ($\beta=0.7279$) and "governmental incentives" (including tax incentives, grants, and soft loan incentives) were identified as the next most influential drivers. Despite the limitations that could be linked to the demographics, the findings of the paper identified and ranked the potential drivers which are mostly related to awareness, marketing, and incentives from the

27 government. It is recommended to follow the presented methodology to identify the drivers
28 of acquiring GBs in any context. However, the identified and ranked list of drivers could be
29 referred as an indicative list which should be taken into consideration while developing
30 policies and strategies.

31 **Keywords:** Cambodia; purchase intention; green building; Structural Equation Modelling.

32 **1 Introduction**

33 The construction industry has been considered to be an engine of economic growth
34 (Ozturk, Durdyev, Aras, & Banaitis, 2019), particularly in developing countries, where the
35 sector generates employment and triggers other sectors due to cross-sectoral linkages
36 (Durdyev & Ismail, 2016). Despite its economic contribution, the sector continues to
37 detrimentally impact the environment (Tokbolat, Karaca, Durdyev, & Calay, 2019a), which
38 has concerned the frontline of the sector around the globe (Nykamp, 2017). Reportedly, the
39 sector consumes about 32% of unrenewable energy, 40% of raw materials, 25% of timber as
40 well as 16% of water (Durdyev, Ismail, Ihtiyar, Abu Bakar, & Darko, 2018). In addition to
41 the consumption, the sector generates 40% of construction waste (Jaillon, Poon, & Chiang,
42 2009) and responsible for about 39% of CO₂ emissions (World Green Building Council,
43 2019). Various techniques and technologies have been proposed to tackle the global
44 environmental problems caused by the construction sector, such as prefabrication (off-site
45 manufacturing) to reduce waste generation (Harris et al., 2019; Jaillon et al., 2009), lean
46 manufacturing for energy reduction (Cai et al., 2019) and green roof technology to mitigate
47 climate change in urbanized areas (Mahdiyari et al., 2019). As a new technology, green
48 buildings (GBs) have reportedly been known for their potential to reduce the built
49 environment's detrimental impact on the environment (Rock et al., 2019). Thus, several
50 financial schemes have been introduced for the wider promotion and adoption of the GB
51 technology around the globe, regardless of the nation's socio-economic status (Portnov et al.,
52 2018). However, the uptake of the GB technology, which is attributed to various reasons (e.g.

53 lack of awareness, stakeholder resistance), is still at the moderate level (Rock et al., 2019;
54 Tokbolat et al., 2019a). Likewise, in Cambodia, the adoption of GBs is still developing and
55 has been continuously attracting investors' interest, particularly from the pioneers of the
56 region like Singapore and Thailand. One of those investments is the center established by the
57 government of Singapore, which serves as a training center for GB design and practices
58 (Nguyen, Gray, & Skitmore, 2016). There have been twenty-one activities; however, only
59 seven facilities have been certified by various GB rating systems, while the LEED
60 (Leadership in Energy and Environmental Design) was the most widely used (The Green
61 Building Information Gateway, 2020). The award-winning Vattanac Capital is one of the first
62 facilities in the country that were certified by LEED. Although the number of certified
63 facilities does not look satisfactory, these examples clearly show the intention toward shifting
64 the built environment in Cambodia to much greener practices.

65 A review of the literature pool reveals that GBs have been robustly studied by
66 focusing on various topics. The GB assessment tools and their utilization (Rastogi, Choi,
67 Hong, & Lee, 2017), drivers and barriers (Kang, Ou, & Mak, 2017; Martek, Hosseini,
68 Shrestha, Edwards, & Durdyev, 2019), and evaluating the attitudes of the potential GB clients
69 (Tokbolat & Calay, 2015; (Olanipekun, Xia, Hon, & Hu, 2017) are some of those topics in
70 the GB literature pool have been studied in various geographical contexts. However, research
71 on GBs in the Cambodian context has received very little attention and, due to the country-
72 specific legislative and cultural environment, it requires a specific diagnosis. Moreover,
73 studies that are focused on the factors influencing the GB clients' purchase intention have
74 failed to quantify the factors' collaborative influence on the purchase intention. Therefore,
75 the absence of such a study in Cambodia has motivated the authors to research the subject
76 using the potential clients' perspective as a starting point. This consideration implies that the
77 proposed research activity is novel due to its specific focus on a developing country with no
78 previous research published on this topic. Thus, the findings of the study will be very useful

79 for interested parties in making decisions and conducting further research to promote the
80 integration GBs in Cambodia.

81 The paper continues by presenting a brief overview of the topic and a review of the
82 context. Afterwards, the methodological approach (adopted in this study) is presented, which
83 is followed by the results of the data analysis. The paper ends up with a discussion of the
84 significant outcomes and offers several recommendations that could be implemented for the
85 wider adoption of GBs in Cambodia and other developing countries with the same socio-
86 economic status.

87 **2 Literature review**

88 **2.1 Green Buildings (GBs): Overview**

89 The world population has dramatically increased in the last two decades (Ritchie &
90 Roser, 2019) – therefore increased consumption and demand for shelters –, which caused
91 depletion of non-renewable resources (Rock et al., 2019). Being a primary provider of
92 shelters and infrastructure, the built environment has had a huge impact on this (Durdyev,
93 Ismail, & Kandymov, 2018). As a result, there has been an increasing demand for dwellings
94 that are environmentally friendly, energy-efficient, constructed with minimal waste, and
95 known for their healthy/quality indoor environment (Portnov et al., 2018). While GBs have
96 been defined in various ways, the most common one is “healthy and resource-efficient
97 dwellings that are designed and built based on environmental principles” (Kibert, 2016). The
98 consensus is that green dwellings offer a wide range of benefits, which are of strategic
99 importance in tackling the adverse impact of the built environment (Tokbolat, Karaca,
100 Durdyev, Nazipov, & Aidyngaliyev, 2018). Some of these benefits are a healthy and
101 comfortable environment for dwellers (Whang & Kim, 2015), efficiency in resource
102 consumption (Tokbolat et al., 2019a), and long-term cost efficiency (Durdyev, Ismail,
103 Ihtiyar, et al., 2018). For instance, studies reported from Germany and the US sufficiently
104 proved that GBs are impressively better, comparing to conventional dwellings, in terms of

105 energy and potable water efficiency (Kibert, 2016). Overall, the trend towards popularization
106 of GBs is noteworthy. It has started in 1970th when the general principles of sustainability
107 started being introduced across various industries including the construction sector
108 (Komurlu, Arditi, & Gurgun, 2014). This is evident from the fact that the overall number of
109 “green” certified buildings under, for example, the LEED, BREEAM (Building Research
110 Establishment Environmental Assessment Method) and other similar green building
111 certification systems is constantly growing (Ali & Al Nsairat, 2009; Portnov et al., 2018).

112 Although, this topic was widely studied in terms of identifying the drivers and barriers
113 of GBs as well as the benefits, there is a lack of research, particularly in the context of
114 developing countries which attempts to see the intention to acquire GBs among general
115 population (Gou, Lau, & Prasad, 2013; Matisoff, Noonan, & Flowers, 2016; Mulligan,
116 Mollaoğlu-Korkmaz, Cotner, & Goldsberry, 2014; Qian, Fan, & Chan, 2016; Teng, Wang,
117 Wu, & Xu, 2016). Thus, this paper attempts to fill this gap by running a wide scale survey
118 among the general population of Cambodia to understand the driving forces which define
119 their willingness to purchase GBs in the future.

120 **2.2 Factors affecting End-users’ Purchase Intention**

121 With an increase in environmental concern, consumers have started to demand the
122 products that are manufactured or processed based on environmental principles
123 (Kanchanapibul, Lacka, Wang, & Chan, 2014). Likewise, in the built environment, resource
124 depletion has led to the wider adoption of green practices within the construction sector. The
125 construction companies and industry stakeholders have responded to the green imperative by
126 introducing a variety of sustainable materials and designs (Chan et al., 2013) and innovative
127 practices (Lin et al., 2013).

128 Purchase intention (PI), which has been an important concept of behavioral studies
129 (Hartmann & Apaolaza-Ibañez, 2012), has commonly been referred to as a consumer's
130 willingness to buy a service or product (N. Rashid, 2009). Spears and Singh (2004) defined

131 it as a plan that is consciously made by a consumer to show an effort to buy a product.
132 Attitude (ATT), consumer's perceived behavioral control (PBH), as well as a subjective
133 norm, are the determinants of the PI, according to the Theory of Planned Behavior (TPB)
134 (Leibao Zhang, Fan, Zhang, & Zhang, 2019). PI towards green products has been proven to
135 be a significant predicting rationale behind the behavior demonstrated for green purchase
136 (GP) (Kanchanapibul et al., 2014; Karatu & Mat, 2015). An earlier study reported by Hong
137 (2013) examined psychological variables as a predicting factor of the PI for GB, while the
138 later study (Hong, 2014) focused on the individual's evaluation of the GB characteristics. In
139 another study, Kanchanapibul et al. (2014) empirically investigated how the young
140 generation is affected by ecological knowledge. In the studies, Sangkakoon, Ngarmyarn, and
141 Panichpathom (2014) investigated how effective the family members in influencing the
142 individual's selection in a dwelling purchase, while Alias, Sin, and Aziz (2010) reported that
143 the high cost and particularly, lack of awareness about the GB concept were the most
144 inhibiting barriers to the customer's purchase decision. A review of the literature reveals that
145 the TPB was used to base theoretical assumptions in the studies that explored PI for green
146 products (including GBs) (Aman, Harun, & Hussein, 2012; Kong, Harun, Sulong, & Lily,
147 2014; Sangkakoon et al., 2014). However, the present study expands the scope with the
148 inclusion of the macro-business environment factors, such as the government's role and
149 industry credibility.

150 Despite the benefits offered by green dwellings and barriers inhibiting their adoption,
151 potential end users' willingness to purchase the dwelling is strategically significant. Given
152 this argument, Hu, Geertman, and Hooimeijer (2014) reported the following factors that are
153 motivating potential dwellers to purchase GB in China: commuting options, accessibility to
154 the workplace, price, and air pollution. Moreover, the results demonstrate a reality
155 (environmental concern is not at the priority level) about the implementation of green
156 practices in developing nations, which is attributed to the lack of knowledge about the

157 features offered by GBs (Durdyev, Ismail, Ihtiyar, et al., 2018; Tokbolat et al., 2019a), the
 158 long-term ones in particular. This has further been buttressed by the findings of (Burnett,
 159 Chau, Lee, & Edmunds, 2008), where financial, cultural and personal preferences are found
 160 to be at the highest level of consideration for customers to make their purchase decision.
 161 Wilkinson and Bonde (2012) and Durdyev and Ihtiyar (2020) reported a long payback period,
 162 visibility, and institutional problems as the reasons behind the unwillingness of homebuyers
 163 to purchase GB. The review of the literature clearly shows that the factors that are motivating
 164 potential homebuyers to purchase GB are different depends on the individual's financial
 165 status, cultural preferences as well as his/her expectations (Devine & McCollum, 2019).
 166 Reflecting the unique attitudes of Cambodian end-users regarding factors that motivate them
 167 for GB purchase (the aim of the study) is therefore of strategic importance. Thus, related
 168 studies – particularly the international context was acknowledged due to the shortage in the
 169 local context – on the subject were reviewed to extract potential factors, which are presented
 170 in Table 1.

171 **Table 1.** Latent and observed variables (factors) extracted from the literature

Code	Latent and observed variables	References
ATT	Client's attitude toward purchasing GB	
ATT1	It would be favourable for me to purchase GB	[1]
ATT2	It would be a good idea to purchase GB	[1, 2]
ATT3	It would be safe to purchase GB	[3]
EOP	Encouragement of people around the client	
EOP1	Family members' influence to purchase GB	[4]
EOP2	Close friends' influence to purchase GB	[5]
EOP3	Important people influence to purchase GB	[4, 5]
PBH	Perceived behavioural control	
PBH1	Confidence in purchasing GB over conventional building anytime I want	[6]
PBH2	Capability to purchase GB	[6]
PBH3	Willingness, time and resources to purchase GB	[7]
CAK	Client's awareness and knowledge	
CAK1	On the evolution of GB	[8]
CAK2	On the need for GB development	[8]

CAK3	On the advantages of GB over conventional building	[8]
MP	Marketing and Promotion	
MP1	Advertisements	[9]
MP2	Promotional events (e.g. exhibitions)	[9]
MP3	Word of mouth	[9]
CEC	Client's environmental concern	
CEC1	Severe abuse of the environment by mankind	[10]
CEC2	Limits to growth beyond the industrialized society's expansion emerge	[11]
CEC3	Mankind must live in harmony with nature to survive	[11]
GI	Government incentives	
GI1	Tax incentives	[12]
GI2	Direct grants	[13]
GI3	A soft loan incentive	[13]
PI	Purchase intention for GB	
PI1	I would purchase GB	[5]
PI2	I would live in GB	[5]
PI3	I would recommend GB to other people (i.e. family, friends)	[5]
1 = Maichum, Parichatnon, and Peng (2016); 2 = Ahn, Pearce, Wang, and Wang (2013); 3 = Whang and Kim (2015); 4 = Liobikienė, Mandravickaitė, and Bernatoniene (2016); 5 = Lin Zhang, Chen, Wu, Zhang, and Song (2018); 6 = Kim and Han (2010); 7 = Portnov et al. (2018); 8 = Abidin (2010); 9 = Durdyev and Ihtiyar (2019); 10 = N. R. N. A. Rashid and Shaharudin (2017); 11 = Hartmann and Apaolaza-Ibañez (2012); 12 = Diyana and Abidin (2013); 13 = Lianying Zhang, Li, and Zhou (2017)		

172

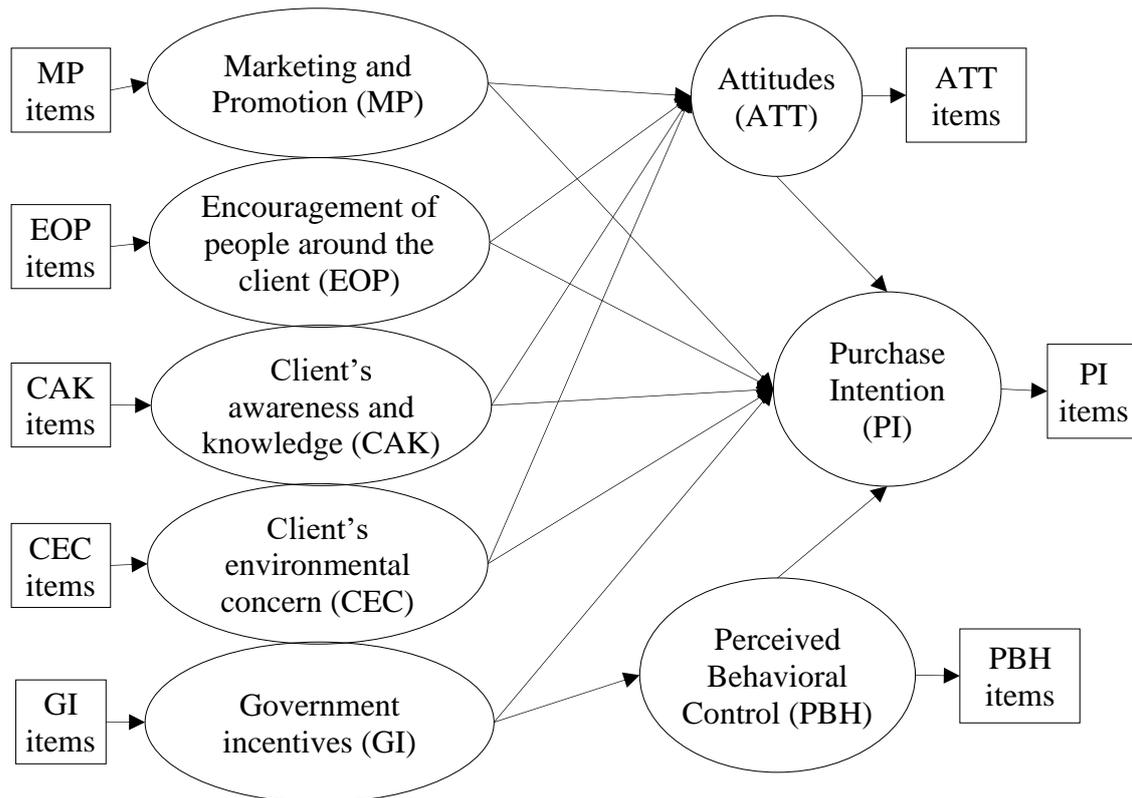
173 **3 Methodology**

174 **3.1 A Conceptual Model**

175 No doubt, the GB concept has been introduced to improve – environmentally,
176 economically, and socially – living conditions (Durdyev, Zavadskas, Thurnell, Banaitis, &
177 Ihtiyar, 2018). Despite its benefits, for widespread adoption of the GB concept, an
178 individual's willingness to buy a GB is important. As highlighted in the relevant literature on
179 the subject, various factors may trigger potential homebuyer's PI, for example, cultural
180 preferences, expectations from the GB, and particularly economic factors/financial status. As
181 such, sui generis socio-economic conditions of each nation require a particular diagnosis,
182 which is the departure point of this study. With the inclusion of the macro-business

183 environment factors (i.e. government's contribution) to the well-known TPB, this study has
 184 extracted potential factors by acknowledging the international context on the subject. Thus,
 185 the extracted factors that are presented in Table 1 are used to develop a conceptual model of
 186 the study (refer to Figure 1).

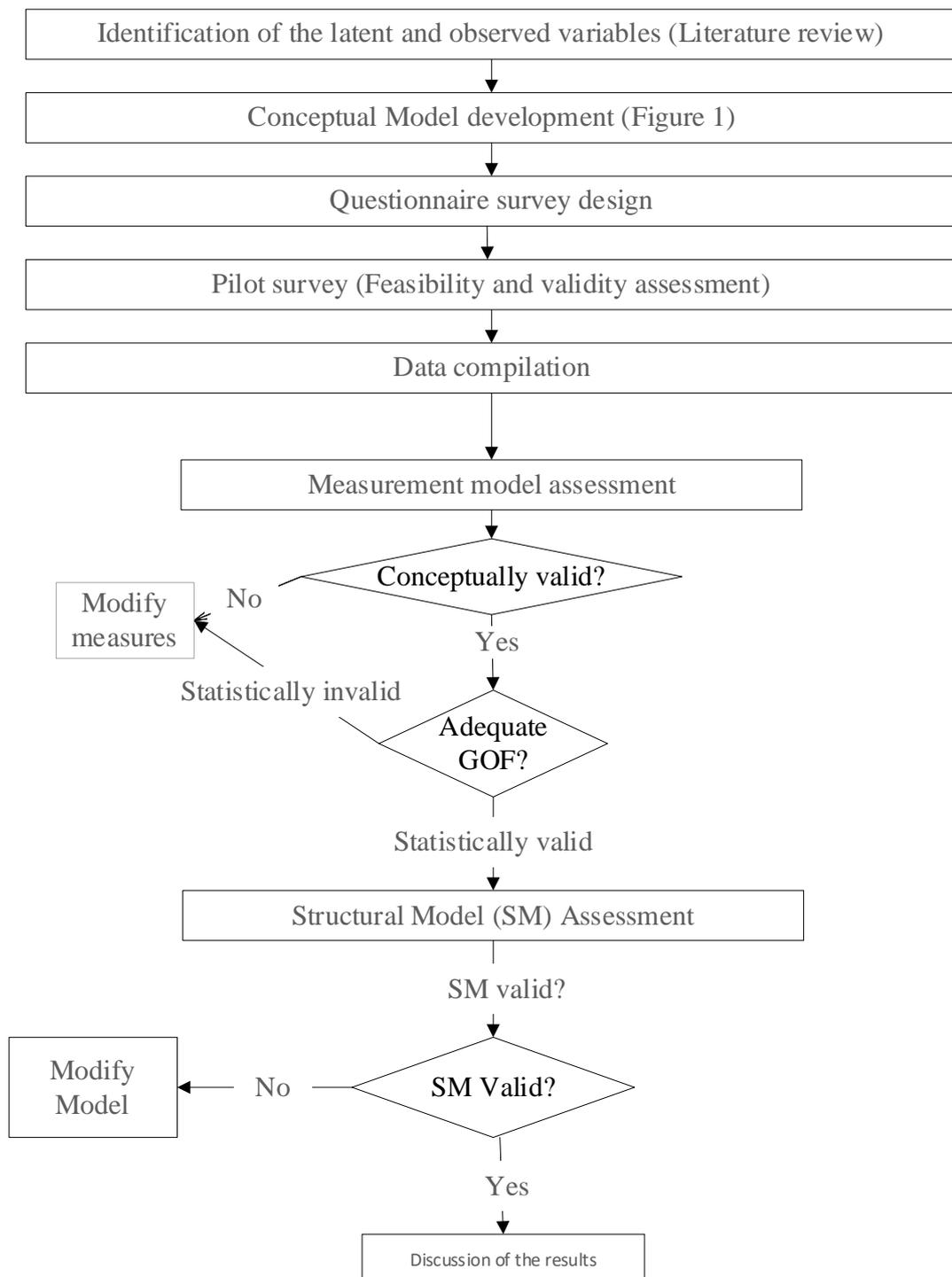
187 **Figure 1.** Conceptual model of the study



188 **3.2 Research Method**

189 This study adopts mixed methodological approach, as illustrated by Figure 2 and
 190 described below. While qualitative method is used to identify the factors, quantitative method
 191 is used to collect the primary data. The qualitative stage was achieved through a robust review
 192 of the GB context, while a questionnaire survey method was adopted to assess the
 193 hypothesized model of factors influencing the potential GB clients' PI. The simplest design
 194 of the questions was helpful to reduce the complexity of the questionnaire survey. Hence, to
 195 ensure that the potential GB clients can easily understand the relationship of the factors (refer
 196 to Table 1) with the PI and rate them according to their relative impact according to a Likert
 197 scale (from strongly disagree (1) to strongly agree (5)) adopted in this study. A short

198 questionnaire, comprised of two distinct sections, was developed for the potential clients to
 199 complete. The first section aimed to identify the precise level of impact that each of the
 200 factors has on each potential clients' intention. Section two of the questionnaire was to do
 201 with the demographic background of the participants. This information is important as a tool
 202 to identify whether the range of the above factors influenced groups with differing
 203 backgrounds in differing fashions.



205

Figure 2: Research flowchart

206

207

208

209

210

211

Before the administration of the survey, the feasibility and validity of the survey's design and relevance to the Cambodian context were assessed through a pilot survey with the GB and marketing experts. These experts were from both industry practicing (3 experts with a minimum of 5 years of GB experience) and people working in academia (professors in marketing and construction management). Their feedback was then utilized to improve the survey's appeal and to ensure a sufficient response rate.

212

3.2.1 Structural Equation Modelling (SEM)

213

214

215

216

217

218

219

220

221

222

As one of the robust analysis techniques, Structural Equation Modelling (SEM), which combines factor analysis and multiple regression (Byrne, 2010), has been widely applied to solve various environmental problems (Mardani et al., 2017). For instance, Durdyev, Ismail, Ihtiyar, et al. (2018) utilized SEM to quantify the relationship between the barriers to sustainable construction. N. R. N. A. Rashid and Shaharudin (2017) quantified the relationship between the factors influencing the Malaysian clients' PI toward a green home, for which they used SEM. As it can be seen, SEM has been a primary technique to examine and quantify the relative influence of latent variables on the measured phenomena. This study thus aims to provide an in-depth understanding of the hypothesized latent variables and their observed variables on PI; hence, utilizes SEM to quantify the relationship between them.

223

4 Results

224

4.1 Demographic data

225

226

227

228

229

230

To know the demographics of the survey participants is crucial when evaluating their purchasing attitudes (Kanchanapibul et al., 2014). Thus, in the second section of the survey, the respondents were asked to provide their demographics, such as age, gender, and the highest level of qualification. The survey was administered to the residents of Phnom Penh city, which is known for its completed as well as ongoing GB facilities. The results demonstrate that about two-thirds of the participants hold a bachelor's degree, while others

231 hold a higher degree of tertiary education (e.g. a master's degree). The majority of the
232 participants nearly 88% have ages ranging from 16 to 25, and the remaining 12% being 25-
233 40 years old respectively which indicates that the feedback is biased towards the perceptions
234 of young potential clients (Zhang et al., 2018). While female participants are accounted for
235 47%, the male respondents are slightly above half of the responses. It is worth mentioning
236 that most of the responses were received from well-educated young clients. Although this
237 added to the quality of the feedback and therefore, reliability of the research outcomes, it
238 could also be treated as a limitation of the study. To the authors' observation, the rationale
239 behind this perhaps due to more knowledge and awareness of the generation, which
240 eventually makes them feel more competent in participating in the survey. This is supported
241 by the findings of Kanchanapibul et al. (2014), who concluded that the younger and well-
242 educated clients the more knowledgeable and concerned generation about the environmental
243 issues.

244 **4.2 Measurement Model (MM)**

245 The MM assesses the relationship between the latent variables and their observed
246 attributes (refer to Table 1). The assessment was performed based on parameters of the
247 exploratory factor analysis (Hair Jr, Hult, Ringle, & Sarstedt, 2016), which are demonstrated
248 in Table 2. As it can be seen, the computed values of the outer loadings (OL), Cronbach's
249 alpha ($C\alpha$) and composite reliability (CR), and average variance extracted (AVE) are above
250 the satisfactory thresholds (refer to Table 2) reported in the SEM literature. In addition, Table
251 3 presents the square root of AVE values, which is a clear indication of the inexistence of
252 correlation between any latent variables. It is worthwhile mentioning that the observed
253 variables (MP1, CEC2, and EOP3) that have an outer loading less than 0.7 were omitted for
254 further analysis to ensure that the model yields the recommended levels of the goodness of
255 fit measures. Thus, the MM is assessed (in terms of its reliability and validity) for further
256 assessment of the structural model (SM).

Table 2. Assessment of the MM

Observed variable	OL	AVE	C α
ATT1	0.8958	0.5795	0.8029
ATT2	0.7952		
ATT3	0.7887		
EOP1	0.8143	0.7263	0.8881
EOP2	0.8513		
EOP3*	0.5894		
PBH1	0.8604	0.6849	0.8673
PBH2	0.7915		
PBH3	0.8293		
CAK1	0.8485	0.7152	0.8829
CAK2	0.8562		
CAK3	0.8323		
MP1*	0.6347	0.6476	0.8441
MP2	0.8331		
MP3	0.7358		
CEC1	0.7482	0.6473	0.7300
CEC2*	0.6104		
CEC3	0.7733		
GI1	0.8957	0.5820	0.7708
GI2	0.7807		
GI3	0.8134		
PI1	0.8889	0.7150	0.8831
PI2	0.8101		
PI3	0.8357		

*Note: observed variables are omitted from further analysis due to low outer loadings (<

Table 3. Fornell-Larcker criterion (Discriminant validity)

Construct	PI	ATT	PBH	EOP	GI	CEC	MP	CAK
PI	0.8456							
ATT	0.5767	0.7612						
PBH	0.3217	0.3463	0.8276					
EOP	0.2643	0.3850	0.4653	0.8522				
GI	0.5453	0.3993	0.3614	0.2895	0.7629			
CEC	0.6341	0.4934	0.3167	0.3030	0.6103	0.8045		
MP	0.2400	0.3353	0.4564	0.5479	0.3675	0.3225	0.8047	
CAK	0.4910	0.5280	0.4737	0.4178	0.4337	0.5298	0.4378	0.8457

Squared correlations; AVE in the diagonal.

4.3 Structural Model (SM)

260 The goodness of fit was used as the point of departure to assess the SM of the factors
 261 that are having an influence on the Cambodian clients' purchase intention, for which the
 262 standardized root-mean-square (SRMR) was computed. The estimated value of 0.034 was
 263 calculated for the SRMR, which indicates a satisfactory fit for the final model (Byrne, 2010).
 264 Additionally, the R2 values, which demonstrate the measure of the predictive power and
 265 amount of variance for the latent variable in question, were computed (refer to Figure 2).
 266 According to the classification proposed by Chin (1998), the computed R2 values in this
 267 study are between the moderate and substantial level, while only PI is above the substantial
 268 level. The results indicate that the final model explains 73.2%, 59.5%, and 58.9% of the
 269 variance in PI, ATT, and PBH, respectively. Finally, the decisions (all are supported and
 270 statistically significant at $p < 0.05$) made on the research hypotheses and path coefficients are
 271 presented in Table 4.

272 **Table 4.** The final model (SM) results

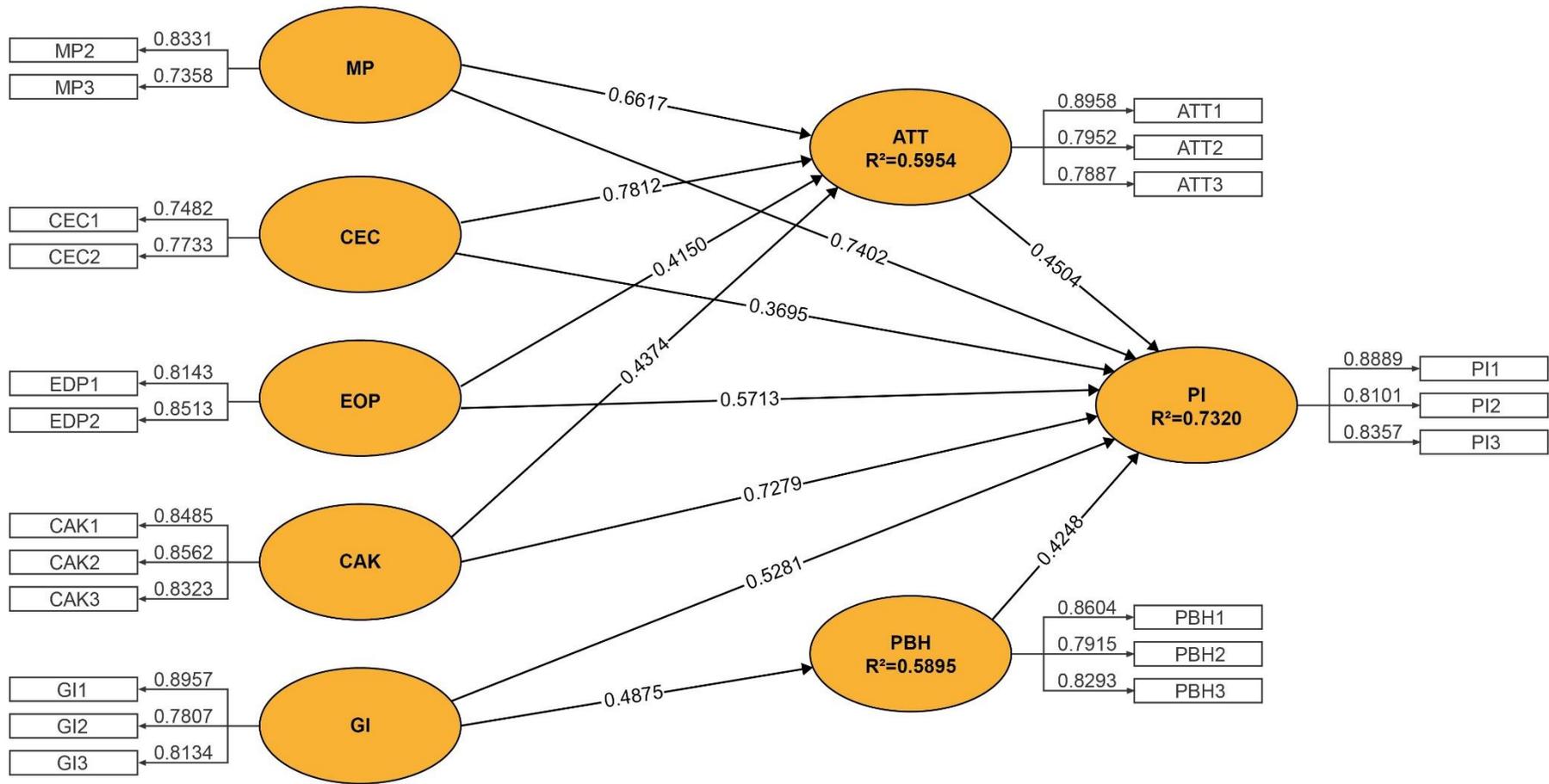
Hypothesis	Path coefficient (β)	t-value	Support
CEC -> ATT	0.7812	14.1721***	Yes
MP -> PI	0.7402	17.8583***	Yes
CAK -> PI	0.7279	15.0368***	Yes
MP -> ATT	0.6617	13.4566***	Yes
EOP -> PI	0.5713	4.8878***	Yes
GI -> PI	0.5281	2.2605**	Yes
GI -> PBH	0.4875	2.1012**	Yes
ATT -> PI	0.4504	3.2557***	Yes
CAK -> ATT	0.4374	4.3723***	Yes
PBH -> PI	0.4248	3.3389***	Yes
EOP -> ATT	0.415	2.5901**	Yes
CEC -> PI	0.3695	2.2615**	Yes

*** $p < 0.001$; $t(0.001) = 3.107$; ** $p < 0.05$; $t(0.05) = 1.648$ (Roldán & Sánchez-Franco,

273

274 Figure 2 illustrates the associations (denoted by the numbers on the arrows) between
 275 the constructs, which indicate the significance of the constructs and are used to rank them
 276 according to their relative significance (refer to Table 4) (Roldán & Sánchez-Franco, 2012).

277 The results show that the ‘client’s environmental concern’ (CEC) has the highest
278 influence ($\beta=0.7812$) on the ‘client’s attitude toward purchasing GB’ (ATT), while the same
279 construct has the least ($\beta=0.3695$) impact on the ‘client’s purchase intention’ (PI). The
280 ‘marketing and promotion’ (MP) has the highest ($\beta=0.7402$) and the second-highest
281 ($\beta=0.6617$) influence on PI and ATT, respectively. The results in Figure 3 shows that
282 ‘promotional events’ (MP2) and ‘word of mouth’ (MP3) are the first and second most
283 significant items contributing to the construct (MP). The results indicate that the second
284 construct influencing PI is ‘client’s awareness and knowledge’ ($\beta=0.7279$) and ‘I am aware
285 and has a knowledge on the evolution of GB’ (CAK1), ‘I am aware and know why there is a
286 need for GB development’ (CAK2) and ‘I am aware and know the advantages of GB over
287 conventional building’ (CAK3) are the first, second and third most influential items under
288 this construct, respectively. The same construct (CAK) was found to be the third that is
289 influencing ATT with $\beta=0.4374$ as presented by Figure 3. The ‘government incentives’ (GI)
290 construct is the only construct that was hypothesized to have an influence on ‘perceived
291 behavioral control’ (PBH) and has almost the same influence on both PBH ($\beta=0.4875$) and
292 PI ($\beta=0.5281$). All items, which are ‘tax incentives’ (GI1), ‘direct grants’ (GI2), and ‘a soft
293 loan incentive’ (GI3) for purchasing GB are significantly reflecting this construct. Figure 3
294 illustrates that ‘encouragement of people around the client’ (EOP) has the third-highest
295 influence on PI, while the same construct has the least influence on ATT. The major
296 contributing items under this construct are ‘family members’ influence to purchase GB’
297 (EOP1) and ‘close friends’ influence to purchase GB’. Lastly, according to Figure 3, the
298 influence of ATT on PI ($\beta=0.4504$) is slightly higher than the influence of PBH on PI
299 ($\beta=0.4248$).



300

301

Figure 3. The final SEM model

302 **5 Discussion**

303 To provide a detailed discussion, significant outcomes from the SM (were assessed based
304 on the responses from the potential GB clients in Cambodia) were pulled out and discussed,
305 which are then compared/contrasted against the findings of the studies in the GB context.
306 The consensus among past studies is that it may not be possible to translate the theoretical
307 lessons of ecology and environment into actual performance. This has been justified by other
308 businesses, such as hospitality and food (Kollmuss & Agyeman, 2002). This hypothesis
309 seems to be rejected by the statistical findings, which show that both ‘awareness and
310 knowledge’ (CAK) and ‘environmental concern’ (CEC) constructs have the highest influence
311 on the individuals’ purchase intention. The clear message is that the respondents are
312 concerned with the ecological problems in Cambodia, which is reported by Moll (2019), and
313 believe that they are an essential part of ecology. These results are also consistent with the
314 demographic background of the study as it can be seen that the young respondents are
315 dominant. Reportedly, the young generation has some knowledge of GB, which consequently
316 gives an ability to make a judgment about being committed to green behavior (Kanchanapibul
317 et al., 2014). Although awareness and knowledge have been reportedly known as a good
318 catalyst to widely promoting GBs (Durdyev, Ismail, Ihtiyar, et al., 2018; Martek et al., 2019;
319 Wang, Zhang, & Pasquire, 2018), it has also been suggested that other perceptions (i.e. social
320 perceptions) may dominate the judgment ability (Wilcock, Pun, Khanona, & Aung, 2004).
321 For instance, people around the potential homebuyers have a significant influence on their
322 purchase intention. Given the significance of family members in decision-making for an
323 individual in Cambodia, this factor is particularly worth highlighting. As reported by
324 Nakanishi and Yamano (2014), elders frequently remind the young generation in Cambodia:
325 “Your parents are your first god(s)”. This shows that social issues, particularly in culturally
326 conservative countries, exert a greater influence on the young generation’s decisions. On the
327 other hand, the results show that the ‘marketing and promotional’ events have a significant

328 influence on the PI. This result implies that the frontline of the construction industry, those
329 who are involved in GB development, in particular, are recommended to utilize this kind of
330 event to raise awareness among the individuals.

331 The results also show that the homebuyers' confidence (PBH1), capability (PBH2), and
332 resources and willingness (PBH3) are significantly contributed to their PI, while the
333 governmental support (GI), in terms of any means of support, is also a significantly
334 influencing issue. The capability and willingness of the potential clients to pay for GB is a
335 clear message of the research findings, while the structure meets their health, safety, and
336 environmental comfort expectations. Furthermore, this finding clearly shows that the
337 government support would also drive the potential clients to purchase GBs. This is also
338 consistent with other studies, which reported that governmental support is one of the
339 significant drivers in promoting green practices, particularly in developing countries
340 (Tokbolat, Karaca, Durdyev, & Calay, 2019b).

341 **6 Conclusion**

342 The impact of buildings and the construction industry on the environment and socio-
343 economic well-being of any society is unquestionable. People live, work, and spend leisure
344 time indoors, thus, the conditions, as well as the quality of both the construction process and
345 operation stages, have a significant influence on the social-economic aspects of the lives of
346 the occupiers. The cumulative impact of buildings on the environment over their life cycle in
347 terms of energy consumption, greenhouse gas emissions, resource consumption, waste, and
348 pollution is one of the largest among other sectors. This is particularly true in the context of
349 developing countries, where the sustainability agenda is not as advanced as in the developed
350 countries. The role of sustainable buildings or so-called green buildings in this regard is
351 unique as the principles and methods of design, construction, and operation of such buildings
352 are usually aligned with energy-efficient, eco-friendly and human-centered standards, and
353 philosophies. The financial side of the question is debated as many researchers argue that

354 green buildings cost more while purchasing due to various additional features which make
355 them sustainable. Nevertheless, green buildings are considered as one of the viable and
356 potential solutions to the aforementioned sustainability challenges. In this context, the role
357 of those who would be living or working in green buildings is critical.

358 To effectively plan, design, and implement green building projects, it is critically
359 important to understand the market and especially the perceptions and willingness of the
360 general public to engage with green buildings. In this context, the present study aimed to
361 gauge the perceptions of the general public (potential clients) in a developing country and to
362 understand the drivers (factors) that would encourage them to purchase a GB. The adopted
363 methodology combined the secondary and primary data collection and analysis. The former
364 being (a) an extensive literature review aimed to identify the key drivers (factors) based on
365 international research findings that would positively affect the prospective clients, and the
366 latter being (2) a survey adopted to understand the perceptions of potential clients to the
367 identified drivers (factors). The obtained data were analyzed using the Structural Equation
368 Modelling technique which combines factor analysis and multiple regression. The results of
369 the study indicate that the general willingness and decision of potential clients to buy GBs
370 would be driven by such factors such as (the first one having the highest impact): (1) “client’s
371 environmental concern”; (2) “marketing and promotion” efforts (especially promotional
372 events and a word of mouth); (3) “client’s awareness and knowledge”; and (4) “governmental
373 incentives” (including tax incentives, grants, and soft loan incentives). The unfolded
374 explanation of the results and their associated validation are provided in the previous sections.

375 The findings of the study explain to potential stakeholders who could be engaged with
376 GBs in the future in the context of a developing country It is envisaged that the findings of
377 the study could help researchers, developers, investors, and other relevant stakeholders to
378 better understand the subject matter, and particularly, the drivers, i.e. significant factors, that
379 affect the potential clients the most to be willing to engage with GBs. This study would also

380 help wider society, especially in developing countries where this sort of research activities
381 are limited and there is no critical mass of information relevant to a local context which could
382 help to advance the adoption of GB on a wider scale. **The study is intended to make an**
383 **impactful contribution to the** Cambodian, in particular, and to developing countries' context,
384 in general, in terms of implementing the proposed methodology to identify drivers affecting
385 the intention of the general population to acquire GBs. Considering that this type of research
386 has not been done in the context of Cambodia, the paper will be very useful to develop the
387 concept of GBs as it provides a very detailed guidelines how to perform such research and
388 also provide a list of drivers which could be simply used as a guidance while making
389 decisions. Although the study runs the survey among the public, there was a high
390 prevalence of young and educated respondents, which means that the survey results can be
391 slightly biased towards the opinions of a certain group of people. However, it is also believed
392 that this part of the population will play an active role in the future in terms of building a
393 sustainable society and will also become the actual potential clients. Future research,
394 nevertheless, should widen the respondent's pool demographics.

395 **Data Availability Statement**

396 Some or all data, models, or codes that support the findings of this study are available
397 from the corresponding author upon reasonable request.

398 **References**

- 399 Abidin, N. Z. (2010). Investigating the awareness and application of sustainable construction
400 concept by Malaysian developers. *Habitat international*, 34(4), 421-426.
- 401 Ahn, Y. H., Pearce, A. R., Wang, Y., & Wang, G. (2013). Drivers and barriers of sustainable
402 design and construction: The perception of green building experience. *International*
403 *Journal of Sustainable Building Technology and Urban Development*, 4(1), 35-45.

- 404 Ali, H. H., & Al Nsairat, S. F. (2009). Developing a green building assessment tool for
405 developing countries—Case of Jordan. *Building and Environment*, 44(5), 1053-1064.
- 406 Alias, A. A., Sin, T., & Aziz, W. (2010). The green home concept—acceptability and
407 development problems. *Journal of Building Performance*, 1(1).
- 408 Aman, A. L., Harun, A., & Hussein, Z. (2012). The influence of environmental knowledge
409 and concern on green purchase intention the role of attitude as a mediating variable.
410 *British Journal of Arts and Social Sciences*, 7(2), 145-167.
- 411 Burnett, J., Chau, C., Lee, W., & Edmunds, K. (2008). *Costs and financial benefits of*
412 *undertaking green building assessments: final report*. Retrieved from
413 <http://ira.lib.polyu.edu.hk/handle/10397/2352>
- 414 Byrne, B. M. (2010). Structural equation modeling with AMOS Basic concepts, applications,
415 and programming (Multivariate Applications Series). In: New York: Routledge.
- 416 Cai, W., Lai, K.-h., Liu, C., Wei, F., Ma, M., Jia, S., . . . Lv, L. (2019). Promoting
417 sustainability of manufacturing industry through the lean energy-saving and
418 emission-reduction strategy. *Science of the Total Environment*, 665, 23-32.
- 419 Chin, W. W. (1998). The partial least squares approach to structural equation modeling.
420 *Modern methods for business research*, 295(2), 295-336.
- 421 Devine, A., & McCollum, M. (2019). Understanding social system drivers of green building
422 innovation adoption in emerging market countries: the role of foreign direct
423 investment. *Cities*, 92, 303-317.

- 424 Diyana, N., & Abidin, Z. (2013). Motivation and expectation of developers on green
425 construction: a conceptual view. *International Journal of Humanities and Social*
426 *Sciences*, 7(4), 914-918.
- 427 Durdyev, S., & Ihtiyar, A. (2019). Structural equation model of factors influencing students
428 to major in architecture, engineering, and construction. *Journal of Professional Issues*
429 *in Engineering Education and Practice*, 145(2), 05018019.
- 430 Durdyev, S., & Ihtiyar, A. (2020). Attitudes of Cambodian Homebuyers Towards the Factors
431 Influencing Their Intention to Purchase Green Building. In *Green Building in*
432 *Developing Countries* (pp. 147-160): Springer.
- 433 Durdyev, S., & Ismail, S. (2016). On-site construction productivity in Malaysian
434 infrastructure projects. *Structural Survey*, 34(4/5), 446-462.
435 doi:<https://doi.org/10.1108/SS-12-2015-0058>
- 436 Durdyev, S., Ismail, S., Ihtiyar, A., Abu Bakar, N. F. S., & Darko, A. (2018). A partial least
437 squares structural equation modeling (PLS-SEM) of barriers to sustainable
438 construction in Malaysia. *Journal of Cleaner Production*, 204, 564-572.
- 439 Durdyev, S., Ismail, S., & Kandymov, N. (2018). Structural Equation Model of the Factors
440 Affecting Construction Labor Productivity. *Journal of Construction Engineering and*
441 *Management*, 144(4), 04018007. doi:doi:10.1061/(ASCE)CO.1943-7862.0001452
- 442 Durdyev, S., Zavadskas, E. K., Thurnell, D., Banaitis, A., & Ihtiyar, A. (2018). Sustainable
443 construction industry in Cambodia: Awareness, drivers and barriers. *Sustainability*,
444 10(2), 392.

445 Gou, Z., Lau, S. S.-Y., & Prasad, D. (2013). Market readiness and policy implications for
446 green buildings: case study from Hong Kong. *Journal of Green Building*, 8(2), 162-
447 173.

448 Hair Jr, J. F., Hult, G. T. M., Ringle, C., & Sarstedt, M. (2016). *A primer on partial least
449 squares structural equation modeling (PLS-SEM)*: Sage publications.

450 Harris, J., Durdyev, S., Tokbolat, S., Ismail, S., Kandymov, N., & Mohandes, S. R. (2019).
451 Understanding construction stakeholders' experience and attitudes toward use of the
452 Structurally Insulated Panels (SIPs) in New Zealand. *Sustainability*, 11(19), 5458.

453 Hartmann, P., & Apaolaza-Ibáñez, V. (2012). Consumer attitude and purchase intention
454 toward green energy brands: The roles of psychological benefits and environmental
455 concern. *Journal of business Research*, 65(9), 1254-1263.

456 Hong, T. T. (2013). Use of structural equation modeling to predict the intention to purchase
457 green and sustainable homes in Malaysia. *Asian Social Science*, 9(10), 181.

458 Hong, T. T. (2014). Assessing green home performance: a case study of Iskandar Malaysia.
459 *International Journal of Property Sciences (E-ISSN: 2229-8568)*, 4(1).

460 Hu, H., Geertman, S., & Hooimeijer, P. (2014). The willingness to pay for green apartments:
461 The case of Nanjing, China. *Urban Studies*, 51(16), 3459-3478.

462 Jaillon, L., Poon, C.-S., & Chiang, Y. (2009). Quantifying the waste reduction potential of
463 using prefabrication in building construction in Hong Kong. *Waste management*,
464 29(1), 309-320.

- 465 Kanchanapibul, M., Lacka, E., Wang, X., & Chan, H. K. (2014). An empirical investigation
466 of green purchase behaviour among the young generation. *Journal of Cleaner
467 Production, 66*, 528-536.
- 468 Kang, S., Ou, D., & Mak, C. M. (2017). The impact of indoor environmental quality on work
469 productivity in university open-plan research offices. *Building and Environment, 124*,
470 78-89.
- 471 Karatu, V. M. H., & Mat, N. K. N. (2015). Predictors of green purchase intention in Nigeria:
472 The mediating role of environmental consciousness. *American Journal of Economics*,
473 5(2), 291-302.
- 474 Kibert, C. J. (2016). *Sustainable construction: green building design and delivery*: John
475 Wiley & Sons.
- 476 Kim, Y., & Han, H. (2010). Intention to pay conventional-hotel prices at a green hotel—a
477 modification of the theory of planned behavior. *Journal of Sustainable Tourism*,
478 18(8), 997-1014.
- 479 Kollmuss, A., & Agyeman, J. (2002). Mind the gap: why do people act environmentally and
480 what are the barriers to pro-environmental behavior? *Environmental education
481 research, 8*(3), 239-260.
- 482 Komurlu, R., Arditi, D., & Gurgun, A. P. (2014). Applicability of LEED's energy and
483 atmosphere category in three developing countries. *Energy and buildings, 84*, 690-
484 697.

485 Kong, W., Harun, A., Sulong, R. S., & Lily, J. (2014). The influence of consumers'
486 perception of green products on green purchase intention. *International Journal of*
487 *Asian Social Science*, 4(8), 924-939.

488 Liobikienė, G., Mandravickaitė, J., & Bernatoniene, J. (2016). Theory of planned behavior
489 approach to understand the green purchasing behavior in the EU: A cross-cultural
490 study. *Ecological Economics*, 125, 38-46.

491 Mahdiyar, A., Tabatabaee, S., Durdyev, S., Ismail, S., Abdullah, A., & Rani, W. N. M. W.
492 M. (2019). A prototype decision support system for green roof type selection: A
493 cybernetic fuzzy ANP method. *Sustainable cities and society*, 48, 101532.

494 Maichum, K., Parichatnon, S., & Peng, K.-C. (2016). Application of the extended theory of
495 planned behavior model to investigate purchase intention of green products among
496 Thai consumers. *Sustainability*, 8(10), 1077.

497 Mardani, A., Streimikiene, D., Zavadskas, E. K., Cavallaro, F., Nilashi, M., Jusoh, A., &
498 Zare, H. (2017). Application of Structural Equation Modeling (SEM) to solve
499 environmental sustainability problems: A comprehensive review and meta-analysis.
500 *Sustainability*, 9(10), 1814.

501 Martek, I., Hosseini, M. R., Shrestha, A., Edwards, D. J., & Durdyev, S. (2019). Barriers
502 inhibiting the transition to sustainability within the Australian construction industry:
503 An investigation of technical and social interactions. *Journal of Cleaner Production*,
504 211, 281-292.

505 Matisoff, D. C., Noonan, D. S., & Flowers, M. E. (2016). Policy monitor—Green buildings:
506 Economics and policies. *Review of Environmental Economics and Policy*, 10(2), 329-
507 346.

508 Moll, E. (2019). Cambodia's Environmental Problems. *Sciencing*. Retrieved from
509 <https://sciencing.com/cambodias-environmental-problems-7327797.html>

510 Mulligan, T. D., Mollaoğlu-Korkmaz, S., Cotner, R., & Goldsberry, A. D. (2014). Public
511 policy and impacts on adoption of sustainable built environments: Learning from the
512 construction industry playmakers. *Journal of Green Building*, 9(2), 182-202.

513 Nakanishi, D., & Yamano, T. (2014). *The Asian American educational experience: A*
514 *sourcebook for teachers and students*: Routledge.

515 Nguyen, H.-T., Gray, M., & Skitmore, M. (2016, 17-20 January 2016). *Comparative study*
516 *on green building supportive policies of Pacific-Rim countries most vulnerable to*
517 *climate change*. Paper presented at the 22nd Annual Pacific-Rim Real Estate Society
518 Conference, Sunshine Coast, Queensland, Australia.

519 Nykamp, H. (2017). A transition to green buildings in Norway. *Environmental innovation*
520 *and societal transitions*, 24, 83-93.

521 Olanipekun, A. O., Xia, B., Hon, C., & Hu, Y. (2017). Project owners' motivation for
522 delivering green building projects. *Journal of Construction Engineering and*
523 *Management*, 143(9), 04017068.

524 Ozturk, M., Durdyev, S., Aras, O. N., & Banaitis, A. (2019). Productivity as a Determinant
525 of Labour Wage in New Zealand's Construction Sector. *Technological and Economic*
526 *Development of Economy*, 25(5), 900-914. doi:10.3846/tede.2019.10297

- 527 Portnov, B. A., Trop, T., Svechkina, A., Ofek, S., Akron, S., & Ghermandi, A. (2018). Factors
528 affecting homebuyers' willingness to pay green building price premium: Evidence
529 from a nationwide survey in Israel. *Building and Environment*, 137, 280-291.
- 530 Qian, Q. K., Fan, K., & Chan, E. H. (2016). Regulatory incentives for green buildings: gross
531 floor area concessions. *Building Research & Information*, 44(5-6), 675-693.
- 532 Rashid, N. (2009). Awareness of eco-label in Malaysia's green marketing initiative.
533 *International Journal of Business and Management*, 4(8), 132-141.
- 534 Rashid, N. R. N. A., & Shaharudin, M. R. (2017). Customer's purchase intention for a green
535 home. *International Journal of Procurement Management*, 10(5), 581-599.
- 536 Rastogi, A., Choi, J.-K., Hong, T., & Lee, M. (2017). Impact of different LEED versions for
537 green building certification and energy efficiency rating system: A Multifamily
538 Midrise case study. *Applied Energy*, 205, 732-740.
- 539 Ritchie, H., & Roser, M. (2019). Age structure. *Our World in Data*. Retrieved from
540 <https://ourworldindata.org/age-structure#citation>
- 541 Rock, S., Hosseini, M. R., Nikmehr, B., Martek, I., Abrishami, S., & Durdyev, S. (2019).
542 Barriers to “green operation” of commercial office buildings. *Facilities*, 37(13/14),
543 1048-1065.
- 544 Roldán, J. L., & Sánchez-Franco, M. J. (2012). Variance-Based Structural Equation
545 Modeling: Guidelines for Using Partial Least Squares in Information Systems
546 Research. In M. Manuel, G. Ovsei, L. S. Annette, & R. Mahesh (Eds.), *Research
547 Methodologies, Innovations and Philosophies in Software Systems Engineering and
548 Information Systems* (pp. 193-221). Hershey, PA, USA: IGI Global.

- 549 Sangkakoon, P., Ngarmyarn, A., & Panichpathom, S. (2014). The influence of group
550 references in home purchase intention in Thailand. *IDEAS Working Paper Series*
551 *from RePEs, St. Louis.*
- 552 Spears, N., & Singh, S. N. (2004). Measuring attitude toward the brand and purchase
553 intentions. *Journal of current issues & research in advertising*, 26(2), 53-66.
- 554 Teng, J., Wang, P., Wu, X., & Xu, C. (2016). Decision-making tools for evaluation the impact
555 on the eco-footprint and eco-environmental quality of green building development
556 policy. *Sustainable cities and society*, 23, 50-58.
- 557 The Green Building Information Gateway. (2020). Cambodia. Retrieved from
558 <http://www.gbig.org/places/671>
- 559 Tokbolat, S., Karaca, F., Durdyev, S., & Calay, R. K. (2019a). Construction professionals'
560 perspectives on drivers and barriers of sustainable construction. *Environment,*
561 *Development and Sustainability*, 22, 4361-4378. doi:10.1007/s10668-019-00388-3
- 562 Tokbolat, S., Karaca, F., Durdyev, S., & Calay, R. K. (2019b). Construction professionals'
563 perspectives on drivers and barriers of sustainable construction. *Environment,*
564 *Development and Sustainability*. doi:10.1007/s10668-019-00388-3
- 565 Tokbolat, S., Karaca, F., Durdyev, S., Nazipov, F., & Aidyngaliyev, I. (2018). Assessment
566 of green practices in residential buildings: A survey-based empirical study of
567 residents in Kazakhstan. *Sustainability*, 10(12), 4383.
- 568 Wang, W., Zhang, S., & Pasquire, C. (2018). Factors for the adoption of green building
569 specifications in China. *International Journal of Building Pathology and Adaptation.*

570 Whang, S.-W., & Kim, S. (2015). Balanced sustainable implementation in the construction
571 industry: The perspective of Korean contractors. *Energy and buildings*, 96, 76-85.

572 Wilcock, A., Pun, M., Khanona, J., & Aung, M. (2004). Consumer attitudes, knowledge and
573 behaviour: a review of food safety issues. *Trends in Food Science & Technology*,
574 15(2), 56-66.

575 Wilkinson, S., & Bonde, M. (2012). Difficulties in changing existing leases—one explanation
576 of the “energy paradox”? *Journal of Corporate Real Estate*.

577 World Green Building Council. (2019). New report: the building and construction sector can
578 reach net zero carbon emissions by 2050. Retrieved from
579 [https://www.worldgbc.org/news-media/WorldGBC-embodied-carbon-report-](https://www.worldgbc.org/news-media/WorldGBC-embodied-carbon-report-published#_ftn1)
580 [published#_ftn1](https://www.worldgbc.org/news-media/WorldGBC-embodied-carbon-report-published#_ftn1)

581 Zhang, L., Chen, L., Wu, Z., Zhang, S., & Song, H. (2018). Investigating young consumers’
582 purchasing intention of green housing in China. *Sustainability*, 10(4), 1044.

583 Zhang, L., Fan, Y., Zhang, W., & Zhang, S. (2019). Extending the theory of planned behavior
584 to explain the effects of cognitive factors across different kinds of green products.
585 *Sustainability*, 11(15), 4222.

586 Zhang, L., Li, Q., & Zhou, J. (2017). Critical factors of low-carbon building development in
587 China's urban area. *Journal of Cleaner Production*, 142, 3075-3082.

588